GP Out of Hours services

The Out of Hours Service in the hospital can assess and treat patients who have an appointment arranged through the Out of Hours telephone number 01633 744285.

They can also see patients redirected from the Minor Injury Unit with an illness or condition that requires an urgent assessment.

Depending on what this assessment tells us, it may be decided that you can wait to see your own GP the next day.

If so, you will be given a letter for your own GP explaining everything, a copy of this letter is also faxed to the surgery for their records.

Transfer to other hospitals

It may be that you have an injury or condition that needs to be treated in another hospital as this is where the specialist doctors for that condition are based.

Examples of these are:

- Ear Nose & Throat
- Gynaecology
- Maxillofacial (serious treatment to the mouth or face)
- Ophthalmology
- Surgery (although surgery does take place here, emergency surgery does not)
- Urology
- Orthopaedics
- Paediatrics

If this happens transfer arrangements can be made so that your waiting time doesn't start from scratch, but takes into consideration that you have already waited in YYF.

If you need further information about the LEC, please ask a member of our staff in the centre.

The Local Emergency Centre (LEC)  
Ysbyty Ystrad Fawr (YYF)
What is a Local Emergency Centre?

A Local Emergency Centre (LEC) includes the following services in one area of the hospital:

- Minor Injuries Unit
- Medical Assessment Unit
- Out of Hours GP Services

This leaflet describes what each of these does and how you may be treated and cared for if you need any of these services.

Minor Injury Unit (MIU)

Our minor injuries unit is staffed by Emergency Nurse Practitioners (ENPs).

An ENP is a highly qualified nurse who has had extra training in the assessment and treatment of many minor injuries.

Depending on how serious your injury is, they may be able to treat and care for you without the need for you to see a doctor.

ENPs can treat the following injuries:

- Limb Injuries
- Falls from lower heights (1 metre/5 steps or less)

Important - falls from distances higher than 1 metre (or 5 steps on a ladder) may result in a

They can also:

- Provide prescriptions or administer medicines
- Request and interpret X-Rays
- Reduce minor dislocations
- Apply casts and splints
- Remove foreign bodies
- Suture wounds

If you come to the LEC with any of these conditions, you will be assessed by a qualified nurse who will assess three things:

1) The urgency of your condition
2) Who is the best person to assess your condition
3) Where the best place for your condition to be treated is

If the Minor Injury Unit is not the best place to treat you, we may need to transfer you to one of the other services in the LEC, or, to another hospital for more specialist opinion.

This transfer can be done by a triage nurse, they might transfer you to:

- The Medical Assessment Unit in YYF
- The Out of Hours Services in YYF
- The Accident & Emergency Department at the Royal Gwent Hospital
- Your own GP or Pharmacist

Medical Assessment Unit (MAU)

The Medical Assessment (MAU) is staffed with Doctors, Advanced Nurse Practitioners (ANP), and Qualified Nurses.

These staff can assess and treat the following patients:

- Patients that have been directly referred from their GP
- Patients with medical problems that have been transferred by ambulance.

Paramedics are trained to know exactly which symptoms can be safely treated in the Medical Assessment Unit.
more serious injury and would need to be assessed by a specialist at another hospital.