How do I know if I need the GPOOHS or A&E?

**A&E** is designed for people who need emergency medical or surgical treatment, or who have had a serious accident.

Unfortunately, one in three people who attend A&E have minor conditions like sore throats, coughs and colds or old injuries, which could have waited for their own GP. These unnecessary attendances make A&E queues longer and don’t make the best use of the skills of A&E staff.

The GPOOHS is there to assist patients who need urgent help, but can’t wait until their own GP surgery opens.

If you urgently need to see a GP, and your own surgery isn’t open, ring NHS Direct Wales on 0845 501 362. They may be able to help, or may connect you to the GPOOHS for further assistance.

If you are unwell, but your condition isn’t urgent, please make an appointment to see your own GP, or ask your pharmacist for advice.

If you have chest pains, difficulties breathing, lose consciousness, have a fit, suffer major blood loss, choke, get a severe allergic reaction or any other life-threatening condition, ALWAYS ring 999.

Further useful contacts:

Public Transport
FirstGroup tel: 01792 572255
Website: [www.firstgroup.com](http://www.firstgroup.com)

Traveline Cymru: tel:0871 2002233
Website: [www.traveline-cymru.org.uk](http://www.traveline-cymru.org.uk)

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Website: [www.abm.wales.nhs.uk](http://www.abm.wales.nhs.uk)
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This means that after 6.30pm until 8am during the week, and 24 hours on weekends and on Bank Holidays, the service will be in Morriston Hospital.

There are many benefits to this move, including:

- Access to more services like trauma and burns and plastic surgery
- Closer working with A&E service to improve our unscheduled care services
- GPs will also see less serious A&E patients, reducing A&E waiting times
- Children’s wards are in Morriston, and over a third of GP Out of Hours cases are children

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Where do I go?

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Come in via the A&E entrance, but don’t use the A&E reception or waiting room.

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Where do I park?

The A&E car park has been extended to cater for this move. However, if this car park is full, other hospital car parks can be used, and signs will be in place to help you access them, and guide you through the hospital site to the A&E entrance.

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The Minor Injury Unit (MIU) at Singleton

The MIU at Singleton Hospital is run by GPs from the GPOOHS. From 1st November, The MIU will continue to open seven days a week between 8am and 8pm - when it’s busiest.

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Swansea’s GP Out of Hours Service moves to Morriston Hospital on 1st November 2010.

This leaflet offers some key information about the move which you may find helpful.
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