Port Talbot Resource Centre

Moor Road
Baglan Industrial Estate
Port Talbot
SA12 7JB

Directions
From the bridge on Seaway Parade (next to ABM HQ) take a left at the roundabout then follow signs for Baglan Industrial Park. Take the first right onto Moor Road, the staff car park is to the rear of the building.

If you are approaching from Morrisons, do not turn right into their car park, go straight on and you will reach the main site car park.

What’s at the centre?

GP Practices:
Drs Subbu and Perry - Morrison Road Surgery - 08445 769960
Drs Smith and Rohman - Kings Surgery - 01639 821489
Dr Hunt/Coombs/Barnes/Tracey - Riverside Surgery - 01639 813868
Dr Cobbledick and Partners - Fairfield Surgery - 08448 151980

Health Board Services offered from the Resource Centre:
Base for District Nurses
Base for Health Visitors
Sure Start Team Base
COPD Team Base
Podiatry/Orthotics & Podiatry Direct
Physiotherapy
Speech and Language Therapy
Learning Disabilities Service
Mental Health
Youth Advisory Service
Dental
CIIS (Community Integrated Intermediate Care Services)
Nutrition and Dietetics
Parkinsons Nurse
Child Health Clinics
Continence Clinic
(More details of developments in these services will be highlighted in future newsletters.)

Centre Manager Ian Clifford—01639 683055
The landmark Primary Care Resource Centre has now opened its doors to patients. After ? years, the £? Building is already welcoming around ? Patients everyday.

The vision was to have a wide-range of primary care facilities—as well as social care and links with hospital-based services—all linked closely together. The ‘one-stop shop’ model care would give local people rapid access to the services they need at a single point. And that is already proving to be the case, while more services are moving in and planned for the near future.

The new building provides one of the best facilities of its kind anywhere in the UK.

Its nautical theme is intended to reflect the maritime history of Port Talbot.

What a wonderful facility right at the centre of our ABM area.

While we have got an impressive new building, we now have to use the opportunity it creates to move to more innovative practice particularly around community, intermediate care and chronic disease management.

I know that thinking about better ways to run our services for patients is at the top of the agenda and the evidence can already be seen with the various clinics and initiatives that are already available to all local people.

I look forward to working with you and making this centre a place that outsiders look at as a model of modern healthcare.

Dr Bruce Ferguson, ABM University Health Board Medical Director.
Open access to podiatry and orthotics clinics at the Resource centre is available to anyone from Neath Port Talbot.

Up to three clinics run daily and patients can self-refer, speeding up the process and freeing up the valuable time of other health professionals.

There’s even a gait analysis room for measuring walking patterns.

If required the laboratory staff can develop orthotics on site, making it a one-stop shop for patients.

Day surgery for treatment of conditions such as an ingrowing toenail can be done on site.

It all means patients can now make one trip instead of numerous appointments. Around 20 patients are being seen daily.

Head of Podiatry and Orthotics, Sally Bloomfield (pictured) said:

“The service is in one place and that is what the people want. Our message is that there’s no need to go to your GP and take up an appointment because we’re available here.”

The telephone service Podiatry Direct is also available Tuesday to Thursday, 8.50am-4.430pm, on 01639 683054.

Speech and Language Therapy assessment appointments and therapeutic support for children are now available at the centre.

Sessions are available every week on a Tuesday, Wednesday and Thursday.

Children referred to the service (on average there are 50 NEW children requiring appointments each month) are given initial assessments by the therapists, who then make a joint decision with the child’s parents/carers, other health professionals and (for school age children) with Neath Port Talbot Local Education Authority as to which Speech and Language Intervention Package (SALTIP) the child requires.

Group therapy sessions are hosted at the centre.

There has been exciting developments in the range of groups sessions that are being provided, which now include:

- Attention & Listening
- Sound work (POPAT)
- Parent Child Interaction
- Assessment observation
- Early Language Word Level

There are now Speech & Language Therapy Assistants and an Assistant Practitioner who providing paired work with children on communication targets identified from assessment.

Referrals are made...
**Physiotherapy For All**

A new physiotherapy walk-in clinic has been launched at the Centre for Neath Port Talbot residents.

The service is in addition to the Physio Direct telephone service and is available Monday to Friday, from 9am until 11am.

No appointment is required and the patient can self-refer to the clinic.

After assessing the patient, the physio will either refer them on to another service, for additional physiotherapy or give general advice.

The Physio Direct telephone advice service for Neath Port Talbot is available Monday to Friday 9am-12pm.

*Picture: Physiotherapist Andrew Harvey.*

---

**Together As A Team**

The new facilities have enabled health staff to come together as a team to develop their services.

The eight health visitors attached to the surgeries at the Centre are looking to take full advantage of their new surroundings.

Their plans include weekly health visitor access drop in clinics to review child growth and development and a parenting support programme to support healthy lifestyles and effective parenting.

*Picture: Health Visitors in one of the Health Promotion Rooms.*

---

**Community Dental Service**

The Community Dental Service provides dental care for vulnerable people in the Swansea, Neath and Port Talbot areas.

This includes care for children and adults who have some form of disability or impairment and are unable to obtain dental treatment via the General Dental Services.

The Community Dental Service will shortly be able to accept appropriate referrals from medical and dental professionals to see suitable patients at their dental clinic in the Resource centre.

In the first instance, please contact the Community Dental Service on 01792 517838 to obtain further details and copies of the necessary patient referral forms.