Reference: FOI-376-13
Subject: Charges for Car Parking, Bedside Entertainment and Revenue from Patient's Bedside Phone Calls
Date of Request: 05.02.2014

Requested and Response:

1. How much revenue did the Trust receive from car parking fees in the last financial year?

   The University Health Board (UHW) did not receive any income from car parking fees.

   In Carmarthen (Glangwili General Hospital and Prince Philip Hospital) there is currently a contract in place for car parking which runs until 2018. CP Plus, the company operating the contract, retain the income generated and are not paid a fee.

2. What are the Trust’s parking rates per day? Is there any way for a patient to get a reduction to this rate?

   No parking rates are charged at Withybush General Hospital and Bronglais General Hospital.

   The daily charge for parking at Glangwili General Hospital and Prince Philip Hospital is:-
   
   £1 for 6 hours.
   £2 for 10 hours
   £4 for 24 hours.

   At Glangwili General Hospital and Prince Philip Hospital nurses at their own discretion are able to offer a form to visitors on certain wards for exceptional cases i.e. ICU (Intensive Care Unit), SCBU (Special Care Baby Unit) for long stay or critical patients which can be given to the car park attendants which allows them to pay a reduced fee a week at a time.

3. How much does the Trust charge for bedside entertainment i.e. TVs? What is the average a patient spends on this per day?

   No fees are charged for bedside entertainment.

4. How much revenue did the Trust receive from bedside entertainment in the last financial year?

   No income is received for bedside entertainment.

5. How much revenue did the Trust make from patient’s bedside phone calls in the last financial year? What is the average a patient spends on this per day?

   No income is received from patient’s bedside phone calls.
6. Has there been an increase in the Trust’s parking and bedside entertainment charges over the past four years? If so what has the increase been?

No.